

**SET UP FORM****CLIENT DETAILS**

1.	Name of the Partnership Firm ("Client") Note: Client for the purposes of this Set Up Form includes all the Partners of the Firm.		
2.	Legal constitution		
3.	Address of registered/principle office (for communication)		
4.	CIF of the Partnership Firm ("Client") Note: Client for the purposes of this Set Up Form includes all the Partners of the Firm.	:	
5.	Account No. of the Partnership Firm ("Client")		
6.	Name of the authorized signatory		
7.	Designation of the Auth authorized signatory		
8.	Corporate Identification Number/Government Registration Number (if any)		
9.	Permanent account number (PAN)		
10.	Nature of Business		
11.	Merchant Category Code		
12.	Virtual Payment Address		Option 1: Option 2: Option 3:
13.	LDAP ID		
14.	Email Address		
15.	Mobile Number		
16.	API Name		PAYGEN WRAPPER API
17.	Validation Field		NO
18.	Branch Sol ID		

**LIST OF AUTHORIZED PARTNERS**

Name of the Signatory/Designation	Limit (Rs.)	To be approved by Singly/Jointly

For Client	For RBL Bank Limited

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	From	To	

**THIRD PARTY ENTITIES**

19.	Name of the Person(s) ("Client")	:	Razorpay Software Private Limited
20.	Legal constitution	:	Company
21.	Address of registered/principle office (for communication)	:	#22, 1st Floor, SJR Cyber, Laskar Hosur Road, Adugodi, Bangalore, 560030
22.	Name of the authorized signatory	:	Online Integration
23.	Designation of the authorized signatory	:	Online Integration
24.	Corporate Identification Number/Government Number (if any)	:	Online Integration
25.	Permanent account number (PAN)	:	AAGCR4375J
26.	Nature of Business	:	Payment Gateway Services

For Client	For RBL Bank Limited

## SCHEDULE OF SERVICE FEES

The cost of RBL Bank's API Solution comprises of One Time Integration cost & Per Transaction Cost

1. One Time API Integration Cost: WAIVED
2. Transaction Cost: WAIVED
3. PAN Verification Cost: WAIVED
4. Beneficiary Validation Cost: WAIVED
5. Virtual Account API Cost: WAIVED

The above commercials are subject to applicable terms and conditions and maybe revised by RBL Bank from time to time. Please review below the link of the terms and conditions-

<https://www.rblbank.com/api/v1/doc/document/pdfs/tnc-api-upi-and-annexure-a.pdf>

## TRANSACTION VERIFICATION AND AUTHENTICATION PROCESS

Third Party Entities as listed above is an authorised technology service provider of the Client. Client is explicitly granting access and rights to the Third Party Entities as listed above to integrate with the RBL Bank API Platform and shall comply with all the obligations placed on the Client with reference to the said services.

RBL Bank will issue a Client ID, Client Secret, Corp\_ID, LDAP UID and Password to the Client for identification and authentication. RBL Bank will authenticate the above details as part of every API Call.

Client shall ensure that instructions received from the Client or the authorised Third Party Entities to RBL Bank through the APIs will be encrypted using Mutual SSL. Client shall submit a CA signed certificate to confirm compliance.

Client hereby confirms that the SSL certificate will of the above authorised Third Party Entity which is its Technology Service Provider. The following validations shall be undertaken by RBL Bank and the Client confirms that the above listed process and the below validations are sufficient for processing of transactions by RBL Bank basis instructions received through the APIs and Client shall not raise any claim or subsequent dispute on the authentication of the transactions process by RBL Bank:

- Validation 1: Client ID
- Validation 2: Client secret
- Validation 3: SSL certificate
- Validation 4: LDAP credentials

RBL Bank shall not be liable for any action undertaken in good faith basis instructions received through the APIs post the above validations.

## TERMS OF SERVICES

- a) The Client hereby agrees and affirms to abide by the contents of the below Onboarding Documents and has retained a copy of the same:
  - Onboarding Form for API and UPI Banking Services

For Client	For RBL Bank Limited

- Client Registration Form for UPI (*If applicable*)
- Partnership Declaration (if required by the Client)
- Terms And Conditions – Use Of Application Programme Interface ('API') And Unified Payemnt Interface ('UPI') Rbl Bank Limited VER. APIUPI042021 and relevant Annexure A - which contains the security checklist.

b) The Client declares that all the information given in this Set Up Form is true, correct and complete, and is not false or misleading. The Client confirms that that the signature on this form is a valid signature of an Authorised Partner (s) vested with the power to do all acts to acquire the said services from RBL Bank Limited pursuant to Partnership Declaration dated \_\_\_\_\_ in the manner set out in the relevant documentation.

c) The Client through its Authorised Partners as mentioned in the Partnership Declaration hereby irrevocably and unconditionally undertakes to indemnify, singly or jointly, keep the RBL Bank (including but not limited to its directors, employee, staffs and agents) indemnified against all or any loss, damage, cost, expenses, penalties and charges that may be incurred by and/ or caused to RBL Bank arising out of and/or;

- (i) Breach of any applicable laws, regulations and guidelines as amended from time to time
- (ii) in respect of the said arrangement for API Integration for payment disbursement;
- (iii) in respect of communications and customer information which have been furnished by Client or appears to have been furnished by or on behalf of Client
- (iv) in respect of any transaction decline due to any incomplete/incorrect data of customer provided;
- (v) in respect of any debit to the current account of Client maintained with RBL Bank for the purpose of payments to customers/ vendors/ employee of Client based on the instructions sent by the Client or its authorised service providers or sub-contractors
- (vi) in respect of compromise, theft, modification or breach of confidentiality of customer data, transaction data and security features or any other confidential information
- (vii) In respect of breach of security measures/ standards/ regulations/ requirements/ guidelines including but not limited to API Banking and UPI Services
- (viii) Any wrongful, incorrect, dishonest, criminal, fraudulent or negligent work, default, failure, misrepresentation, misfeasance, bad faith, and/or misconduct (including perpetration of, or aiding and abetting fraud), any act or omission of or by Client.
- (ix) Any noncompliance of the control statements and guidelines issued by the Bank
- (x) Any legal actions brought against RBL Bank arising out of or directly attributable to Client or its representative.
- (xi) Third party claims on delay in performance of processing of requests or breach of any intellectual property rights
- (xii) In respect of the verification process as listed in the Set Up Form
- (xiii) Any action taken by the Bank basis instructions received from the authorised representative, Third Party Entities or sub-contractor of the Client as mentioned in the Set Up Form and relevant schedules.
- (xiv) for all compliance for all the guidelines issued by NPCI, RBI, Government of India, and all other relevant regulatory authorities with reference to consumption of the service under this Terms and Conditions.

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- (xv) Breach of the obligations under this Terms and Conditions/Acts and omissions of its sub-contractors including but not limited to Razorpay Software Pvt. Ltd
- (xvi) Loss caused due unauthorized transactions effected through UPI systems
- (xvii) Loss on third party claims on breach of IPR
- (xviii) Breach of UPI procedural guidelines

Client shall not hold NPCI or the Bank liable and responsible for any failure of computer system, telecommunication network, and other equipment installed at the office of Client. Bank shall also not be liable and responsible for any misuse, mishandling, damage, loss, defects, etc. arising out of any failure of computer system, telecommunication network, and other equipment. RBL Bank Limited reserves the right to vary or reverse any terms of extension of Services made on the basis of incorrect, incomplete, false or misleading information which the Client may have provided, including in some circumstances, termination of the services.

This Set Up Form together with all appendices, exhibits, schedules, attachments and addenda attached hereto constitute the entire agreement between the Client and RBL Bank and supersedes all previous agreements, promises, representations, understandings and negotiations, whether written or oral, between the Parties with respect to the subject matter hereof.

For Client	For RBL Bank Limited
Authorised Partner(s) Name :	Authorised Signatory Name :
Designation :	Designation :
Date :	Date :
Location :	Location :

For Client	For RBL Bank Limited